



# New Orleans Civil Service

AN EQUAL OPPORTUNITY EMPLOYER

**OFFICIAL CLASS TITLE**

MIS ENTERPRISE DIRECTOR (TECHNICAL)  
(CLASS CODE 0179)

**ENTRANCE SALARY:**

Range: \$79,987 - \$131,468 PER YEAR\*

**FINAL DATE FOR FILING APPLICATIONS:** Friday, December 18, 2009

**KIND OF WORK:**

Highly responsible supervisory, professional and technical work advising and directing the administrative activities of the Office of Technology and the Management Information Systems Division; has fiscal responsibility for all matters relating to the city's operating and hardware systems; and related work as required.

**MINIMUM QUALIFICATION REQUIREMENTS:**

A Bachelor's Degree from an accredited college or university. Additional credit will be awarded for course work in Computer Science, Mathematics or a closely related field. **Original college diploma or official college transcript must be submitted within two (2) weeks of the final filing date.**

**AND**

Five (5) years of highly responsible professional managerial exempt level experience in a technical environment which includes the following areas: Microsoft network support and management, technical specification development, personal computer desk top hardware and application support, project management, personnel management, web experience and sharepoint experience. At least two (2) years of this professional managerial experience must have included supervision of a professional and/or technical staff. Additional credit may be given for experience in the following areas: vendor management, help desk management, application development and support, technical training, departmental training, and telecommunications.

**Note:** Additional related experience may be substituted for the required education at the following rate: one (1) year of experience equals thirty (30) semester hours of college credits. Civil Service reserves the right to determine what experience is considered related.

**(SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)**

Announcement No. 8425  
(Amended 12/4/2009)

November 13, 2009

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\*Hiring rate will be contingent upon an assessment of the candidate's superior qualifications as determined by a matrix of experience, education, certifications and special skills.

**Note:** A Management Information System Enterprise Director (Technical) Work History Form available at the Civil Service Application Office must be submitted within two (2) weeks of the final filing date.

**KIND OF EXAMINATION:**

A rating of training and experience, weighted 100%. Credit will only be given for experience gained within the last ten (10) years.

This is an original entrance examination.

**THE CITY OF NEW ORLEANS IS AN EQUAL OPPORTUNITY EMPLOYER AND DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, RELIGION, NATIONAL ORIGIN, GENDER, AGE, PHYSICAL OR MENTAL DISABILITY, SEXUAL ORIENTATION, CREED, CULTURE, OR ANCESTRY. REQUESTS FOR ALTERNATE FORMAT OR ACCOMMODATIONS SHOULD BE DIRECTED TO DODDIE K. SMITH AT (504) 658-3516 OR TTY/VOICE AT (504) 658-2059 or 1-800-981-6652.**

**GENERAL INFORMATION AND REQUIREMENTS**

Applications will not be accepted if received after the closing date or after the stated maximum number of applications has been received, as specified on this announcement. All minimum qualification requirements for examinations must be met by the final filing date unless otherwise specified on this announcement. Applications must be submitted on the official application form AND MUST BE RECEIVED IN THE DEPARTMENT OF CITY CIVIL SERVICE, CITY HALL, 1300 PERDIDO STREET, NEW ORLEANS, LOUISIANA, BEFORE THE CLOSE OF BUSINESS ON THE FINAL FILING DATE.

**DELAY IN THE MAIL:** The Department of City Civil Service cannot be responsible for failure of the applicant to receive an admission slip to an examination or for failure of the Department to receive material mailed by the applicant. Applicants should notify the Department of City Civil Service in writing of any address changes.

**Candidates for original entrance examinations are required to be domiciled in and, if U.S. citizens, registered voters of Orleans Parish unless otherwise specified on this announcement. Aliens residing in the U.S. are required to provide notarized proof of domicile (and an Alien Registration Card). Permanent employees of the City of New Orleans are exempt from this requirement unless otherwise specified on this announcement.**

The minimum age limit is 18 years for any class of work requiring hard physical labor, operation of or proximity to hazardous machinery, exposure to hazardous chemicals, or participation in any other processes or procedures which are prohibited or limited by the Louisiana State Child Labor Law.

The working test (probation) period for most positions in the classified service is six months unless otherwise specified. Any working test period may be extended to a maximum of one year at the request of the appointing authority. Positions in the Inspector General's Office, Fire Department and Police Department as well as all positions in the classes of Institutional Counselor II & III (original entrance), Librarian I-III, Library Branch Mgr. I,II, Management Development Analyst I & II, and Management Development Specialist I & II (original entrance), require a one year working test period.

The City of New Orleans has a comprehensive program of substance abuse testing. Candidates for employment for certain positions where the health, welfare and/or safety of the public, co-workers and the individual employee is at risk will have to undergo pre-employment substance abuse screening. Candidates for all other original entrance positions will have to undergo an unannounced substance abuse screening during their working test period. For further information, see Civil Service Rule V, Section 9.

A MEDICAL EXAMINATION is required for all original entrance probationary appointments to ACTIVE classifications, and may be required for re-employment, promotions and/or transfers.

A MEDICAL SCREENING, which may result in a medical examination, is required for all original entrance probationary appointments to **non-active** classifications.

GOOD MORAL CHARACTER is required of all applicants. Any applicant may be disqualified if his/her character or past employment record is found to be unsatisfactory as determined by the Department of City Civil Service. Forgery, misrepresentation of facts, or cheating on examinations is punishable by disqualification, fine and other penalties.

IMPORTANT: Applicants who are licensed to drive should have a current license **on their person** for purposes of identification during **all** phases of an examination. In lieu of such license, the Department of City Civil Service may require that applicants have some form of picture identification.

VETERANS PREFERENCE: On original entrance examinations, veterans (as defined in Article X, Section 10(2) of the Constitution of the State of Louisiana), disabled veterans, certain spouses and parents of veterans shall receive additional credit if claimed as provided on the Veterans Preference claim form which can be obtained in this office. To obtain credit, this form must be submitted with the required proof (at the minimum, a DD214) before the final filing date.

**ACCREDITED COLLEGES AND UNIVERSITIES: An accredited college or university is an institution that is accredited as a college or university by an organization that is recognized by the USDE (United States Department of Education).**

Revised January 1991, April 2003 and July 2005, February 2007.